

Mobile App Dev for Housing Investment Firm

PROJECT DETAILS

 Mobile App Development

 Oct 2022 - Jan 2023

 \$10,000 to \$49,999

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PROJECT SUMMARY

A housing investment firm hired Blackburn Labs to build a connected application that would support the development of a custom database. They helped with data integration between the main system and the app.

PROJECT FEEDBACK

Since working with Blackburn Labs, the company sped up their way to their goals and operations. They consistently sent updates and ensured the client's involvement in decision-making and post-completion testing. Their professionalism and ability to take on a complex project were impressive.



The Client


Please describe your company and your position there.


I am the head of the real estate department of a national affordable housing syndication/investment firm.

The Challenge

For what projects/services did your company hire Blackburn Labs, and what were your goals?

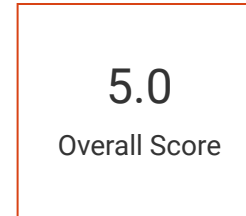
Concurrent with development of a custom database and business workflow database, Blackburn worked to implement a connected application which we use for conducting on-site property inspection procedures at the properties which the firm oversees. The primary goals were to allow bi-directional integration of data between the main database system and the mobile application.

 **Andrew Clauer**
SVP, Hudson Housing Capital LLC

 **Real estate**

 **Manhattan, New York**

CLIENT RATING



Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0



The Approach

How did you select this vendor and what were the deciding factors?

We had the good fortune to start working with Blackburn when they assumed the overall project from the firm which was initially involved with the development of other the database and mobile application sides of the project.

Describe the scope of work in detail, including the project steps, key deliverables, and technologies used.

Unfortunately, I am not technologically savvy and can't provide any insight into the underlying technologies used for this project. The scope of work generally related to updating the mobile application and integration of data and communication between the main database and the mobile application.

How many resources from the vendor's team worked with you, and what were their positions?

Blackburn assigned two dedicated resources to this particular component of the project - in addition to the overall supporting staff resources of Blackburn.

The Outcome

Can you share any measurable outcomes of the project or general feedback about the deliverables?

When Blackburn become involved in the implementation of our project, the team were literally 'walking into a movie half way over'. They very quickly came up to speed on the project and our company's goals and operations. The end result of their efforts has been very positive.



Describe their project management style, including communication tools and timeliness.

Blackburn provide us with consistent and ongoing updates, involves us in decision-making and post-completion testing and vetting. We have been very satisfied with the level of communication and interaction in working with Blackburn, and timelines have been consistently met.

What did you find most impressive or unique about this company?

Blackburn's ability to step into a complex and quirky project mid-stream, and so quickly come up-to-speed has been impressive. The members at Blackburn Labs were consummately professional and understanding of our lack of tech savvy over the course of the project - explaining things in layman's terms and making sure that we have been comfortable with every step of the process.

Are there any areas for improvement or something they could have done differently?

Given Blackburn's late entry into our project, I can't think of any particular pain-points which we have had. On the contrary, Blackburn has helped us make good decisions about moving forward with enhancements, improvements and further work.