Web & Mobile App Dev for Global Platform

PROJECT DETAILS

🏷 **Mobile App Development**

📅 **Jun. 2019 - Ongoing**

💲 **$10,000 to $49,999**

❝ *"I cannot say enough good things about them and we will never use another developer."*

PROJECT SUMMARY

Blackburn Labs developed a new web and mobile app for a global website. They modernized the platform to ensure functionality.

PROJECT FEEDBACK

Working efficiently, Blackburn Labs The completed the project quickly. They were effective communicators and were transparent about the project's progress. They have a tremendous work ethic that stands out in comparison to other vendors.

The Client

Please describe your company and your position there.

I am the founder and CEO of a 10 year old web property that has global reach.

The Challenge

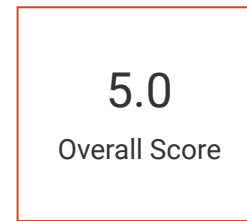### For what projects/services did your company hire Blackburn Labs?

Our website had been created 10 years ago and was showing it's age. There was no associated app with the website, which was desperately needed as most of our users were using a mobile device.

What were your goals for this project?

A functional, modern app and website.

CEO, Global Platform

IT Services

1-10 Employees

Providence, Rhode Island

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0

The Approach

How did you select this vendor?

I had met Rob at an event. I spoke to him about my project and he had a few unique and interesting ideas, so when we were ready to move forward I reached out to Blackburn Labs.

Describe the project in detail.

Blackburn Labs created a new web app and mobile app for the web properties.

What was the team composition?

Mostly we dealt with Rob.

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

The app was developed quickly and efficiently. The app was approved in a timely fashion.

How effective was the workflow between your team and theirs?

Rob and his team were extremely effective communicators. They have a system that was easy to use and enhanced our ability to keep the project moving forward with transparency.

What did you find most impressive about this company?

We have dealt with other developers over the past 10 years. Every one of the interactions was fraught with over promises, under deliveries and poor communication. We didn't have a single one of those problems with Blackburn Labs. Their work ethic is extraordinary and they deliver what they promise, when they promise. I cannot say enough good things about them and we will never use another developer. In addition, Blackburn proposed unique, innovative solutions to problems that had plagued us for 10 years.

Are there any areas for improvement?

I can't believe I am saying this about a development team, but not a single thing. Blackburn Labs is exceptional.